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## General Announcements

### Better Spam Management Tools

SUBMITTED BY SCOTT KRAJEWSKI, DIRECTOR OF INFORMATION TECHNOLOGY SERVICES, INFORMATION TECHNOLOGY

"Spam" (also called "junk" e-mail) comprises 90% of all e-mail destined for Augsburg accounts. Since 2004, our mail system has been using a complex filtering system to identify and stop spam.

Information Technology is making a few improvements to the way this system functions.